CSG Training Checkpoint: Week 3

Purpose:

The purpose of the first checkpoint is to gauge how well you know our products, software, and processes after three weeks of training. The session will follow an informal Q&A format with example scenarios and prompts. You will be expected to navigate through Solar Eclipse and OneNote throughout the conversation. The following topics will be addressed during the session:

1. OneNote Documentation
2. IPS Dictionary
3. IPS Support Teams
4. General Product Knowledge
5. Customer Research
6. Key Solar Eclipse Functions

When: *End of Week 3*

Audience: *Corporate Trainer (Ashley Clay)*

Pressure Level = 0/10: *The goal is to have a conversation about the topics above.*